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BOMBARD<u>IER</u>

CRJ Series

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The most successful family of regional jets

P.40 THE BOMBARDIER FLIGHTADVANTAGE

Ensuring the readiness and reliability of your aircraft



CRJ SERIES

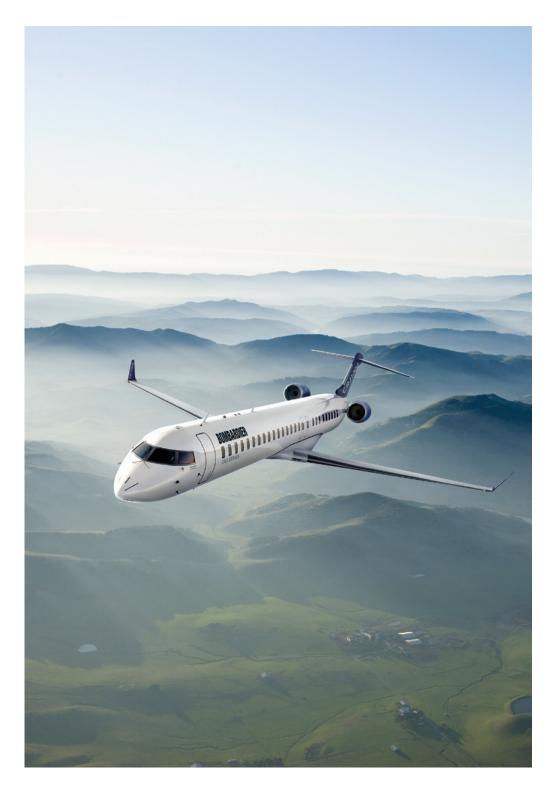
THE CRJ SERIES

A true family affair, the CRJ Series has revolutionized the regional market. The three models, which offer exceptional efficiency, performance and economics, share everything, including engines. Every five seconds a CRJ Series regional jet takes off or lands somewhere in the world. The family, which this year celebrates its 25th anniversary, has transported over 1.6 billion passengers to become the world's most successful regional jet program. Linking people and communities like no other, the CRJ Series has revolutionized aviation with its proven efficiency, reliability and profitability.

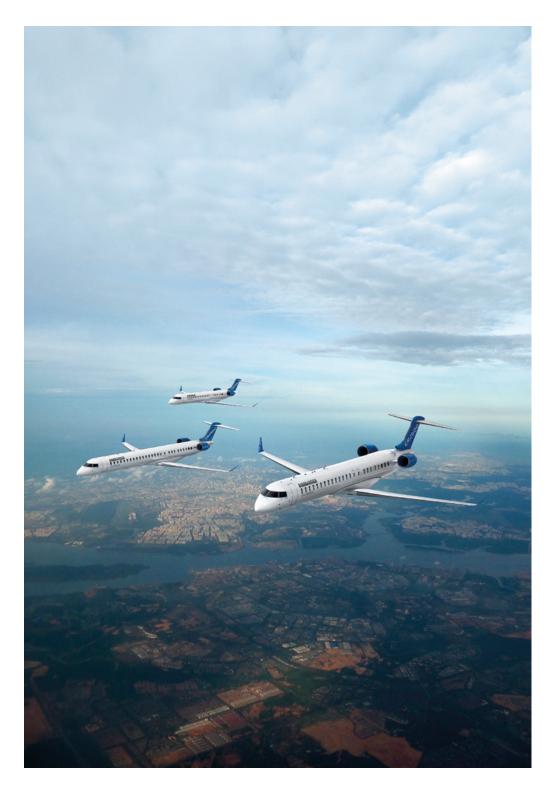
The CRJ Series shares commonality benefits from being an integrated family, providing flexibility to operators and allowing them to optimize their fleet to specific market demands. No other regional aircraft delivers this capability. Optimized for medium-haul regional routes, these aircraft provide up to a 10% cash operating cost advantage over competing jets.

There are three models in the CRJ Series, each with its own distinct advantages. The CRJ700 is the lightest aircraft in its category, delivering impressive efficiency, performance and fuel burn savings. The CRJ900 offers tremendous flexibility and is ideally suited for growing markets. And the CRJ1000, with the highest capacity in the family, delivers the lowest seat-mile cost in the regional jet market, burning up to 13% less fuel than its competitors.

Since its launch 25 years ago, the CRJ Series has stimulated the regional jet market. In North America alone, it accounts for over 20% of all jet departures. Globally, the family operates more than 200,000 flights per month. Simply put: the CRJ Series is efficiency, reliability and performance in numbers.







REAL FAMILY

With three models, the CRJ Series offers an aircraft or combination of aircraft to suit operators' individual needs, from hub expansion to point-to-point services, today and tomorrow.

CRJ700

The CRJ700, which seats up to 78 passengers, has the lowest trip cost of any in-production regional jet. It delivers outstanding performance and is the ideal platform for opening up new routes.

CRJ900

The CRJ900, when configured in a 76-seat dual- or triple-class configuration, offers extra legroom and superior comfort, making it the ideal regional jet seating layout in North America today. In a single-class configuration, the CRJ900 has the flexibility to easily seat up to 90 passengers. This capacity, combined with enhancements that result in 5.5% lower fuel burn, means the CRJ900 delivers the best economics in its class.

CRJ1000

The CRJ1000 is the largest member of the CRJ series, seating up to 104 passengers. Leveraging commonality, it has been refined and optimized to deliver the lowest seat-mile cost of any regional jet.

SHARED POWER

All three models share a common engine, the proven General Electric CF34-8C, helping to reduce ownership and operating costs.

THE COST LEADER

The CRJ Series delivers the best economics of any aircraft in its class, offering up to a 10% cash operating cost advantage over competing jets.

SIGNIFICANT SAVINGS

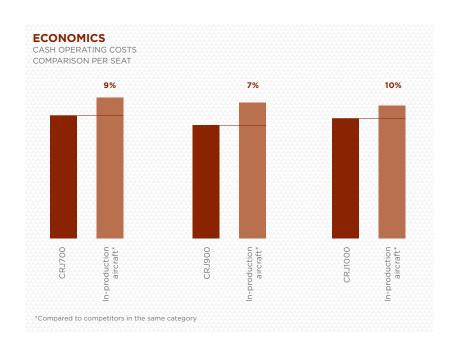
Bombardier engineers looked at every element of the CRJ Series to provide the aircraft with its operating cost advantage. The aircraft's lightweight design and optimized aerodynamics deliver the lowest block fuel per seat. The CRJ Series aircraft's optimized maintenance plan and simplified tasks, along with the latest escalation of its maintenance intervals to 800 hours for "A" checks and 8,000 hours for "C" checks, create significant savings in direct maintenance costs.

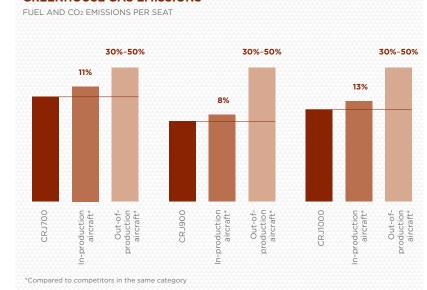
SHARED OPERATIONS

The CRJ Series benefits from up to 97% parts commonality as well as a common type rating. The flexibility of having a mixed aircraft fleet with the same pool of pilots translates into substantial savings for airlines, in terms of both operations and infrastructure.

FRIENDLY FLYING

The CRJ Series boasts a lower overall environmental footprint than competitors in its category. Its lightweight and efficient aerodynamics provide the best fuel burn and lowest greenhouse gas emissions in its class. The aircraft are also efficient when it comes to noise, producing less than their in-production counterparts.





GREENHOUSE GAS EMISSIONS

A PROVEN PLATFORM

The CRJ Series introduced new technologies, new thinking and new performance standards to regional aviation, and is the world's most successful family of regional jets.

GLOBAL SERVICE

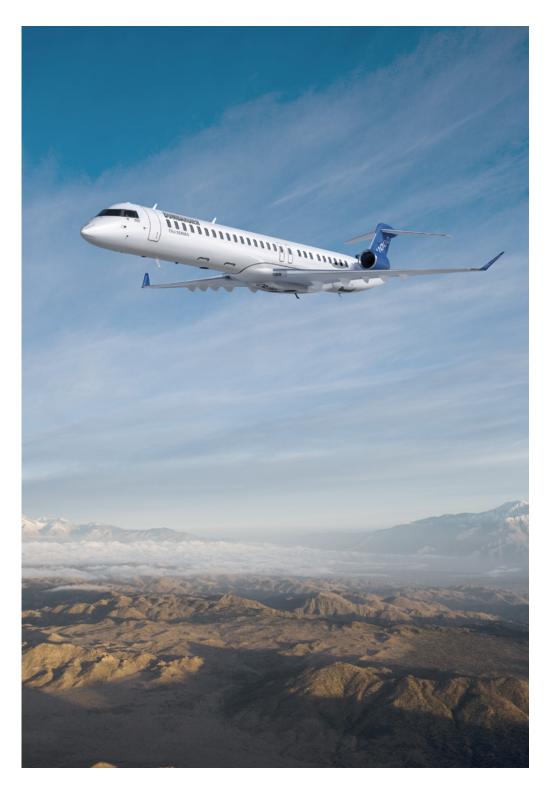
With over 1,900 orders to date, the CRJ Series is in service with over 60 airlines and 60 corporate customers around the world. Throughout its history the family has transported over 1.6 billion passengers, and logged more than 47 million flight hours.

REMARKABLE RELIABILITY

The CRJ Series performance on reliability is over 99.5% thanks to its mature systems and robust technology. Proven by millions of hours of operations across all corners of the globe, the CRJ Series provides a solid platform that airlines can grow with.

FUTURE INVESTMENT

The success and longevity of the CRJ program can be attributed to constant improvement and cost leadership. By finding creative ways to optimize performance, reduce fuel burn and shrink maintenance costs, the CRJ Series will continue to lead the regional jet market in the coming decades and will ensure a bright future for operators in a dynamic marketplace.



COMFORT REDEFINED

Every inch of the CRJ Series interior has been carefully considered to maximize efficiency. It's an enhanced travel experience, creating high satisfaction rates among passengers.

ENHANCED PASSENGER EXPERIENCE

Designed with a more open entrance area, passengers instantly sense the spaciousness of the new cabin. The contemporary styling of the passenger living space features improved sightlines and a wider aisle for easy mobility.



Above

The CRJ Series offers dualclass configuration, including spacious seats in both business and economy.



LARGER OVERHEAD BINS

The spacious overhead bins on the CRJ Series accommodate the largest number of standard roller bags of any aircraft in their category. Newly introduced 'wheels-first' business class bins provide 50% more capacity than before.

BRIGHT CABIN WITH MOOD LIGHTING

The CRJ cabin features the largest windows in class for lots of natural light. Full LED lighting, with standard mood lighting effects, create airlinespecific environments and a pleasing, passenger-friendly experience.



PRM LAVATORY

The CRJ Series is the first and only regional aircraft to offer a PRM (Passenger with Reduced Mobility) lavatory. It provides more headroom, more floor space and easy-toclean, germ-resistant surfaces for all passengers.



		CRJ700				
GENERAL						
Passengers Capacity	Up to 78	Cargo Volume 547 ft.³ / 15.5 m³ Weight 5,375 lb. / 2,438 kg				
WEIGHT						
	BASE	MAX				
Maximum Takeoff Weight 72,750 lb. / 32,999 kg		Maximum Takeoff Weight 75,000 lb. / 34,019 kg				
Maximum Landing Weight 67,000 lb. / 30,391 kg		Maximum Landing Weight 67,000 lb. / 30,391 kg				
Maximum Zero Fuel Weight 62,300 lb. / 28,259 kg		Maximum Zero Fuel Weight 62,300 lb. / 28,259 kg				
Maximum Pay 18,055 lb. / 8,	•	Maximum Payload 18,055 lb. / 8,190 kg				
		PERFORMANCE				
	BASE	MAX				
Takeoff Field Length (ISA, SL, MTOW) 4,975 ft. / 1,516 m Landing Field Length (ISA, SL, MLW) 5,040 ft. / 1,536 m		Takeoff Field Length (ISA, SL, MTOW) 5,265 ft. / 1,605 m Landing Field Length (ISA, SL, MLW) 5,040 ft. / 1,536 m Range				
		(225 lb. / 102 kg per pax.) 1,400 NM 1,611 SM 2,593 km				

ENGI	NE				
Туре	APR Thrust				
2 GECF34-8C5B1 turbofans	13,790 lbf. / 61.3 kN				
	Flat Rating				
	ISA + 15.0°C				
SPEI	ED				
Maximum Cruise Speed	Normal Cruise Speed				
0.825 Mach	0.78 Mach				
473 kts	447 kts				
544 mph	515 mph				
876 km/h	829 km/h				
ADVANCED COCKPIT FEATURES					
CAT IIIa with Head-up Guidance					
System (HGS)					
Space-Based Augmentation System with					
Wide Area Augmentation System / Localizer					
Performance with Vertical guidance (SBAS					
(WAAS) / LPV)					
Coupled Vertical Navigation (CVNAV)					
Coupled Vertical Navigation (CVNAV)					
Deguized Neurophian Deviewmence Ampressin 0.7					
Required Navigation Performance Approach ((RNP APCH 0.3)	5.5				
(RNP APCH 0.3)					
Dual Flastropia Flight Dage (FFD)					
Dual Electronic Flight Bags (EFB)					
Automatic Dependent Surveillance-Broadcas	ξ Ε				
out (ADS-B out)					
Link 2000+ Controller – Pilot Datalink					
Communication (CPDLC)					
Come features are entioned					
Some features are optional					

CRJ SERIES TECHNICAL SPECIFICATIONS

CRJ700 RANGE MAPS

Up to 1,400 NM

CRJ700 DIMENSIONS



Americas | Minneapolis | MSP

Europe | Paris | CDG

Lisbon

Casablanca

CRJTOOER

Reykjavik

Belfast

Oslo

London
 Frankfurt

Geneva

Tripoli

•Paris

Stockholm

•Warsaw • Kiev

Istanbul

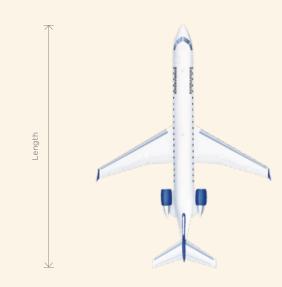
Budapest



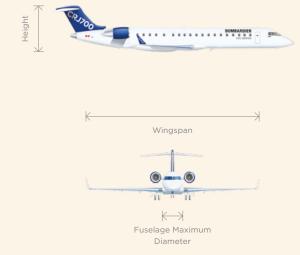
Asia Pacific | Hong Kong | HKG



Middle East | Dubai | DXB



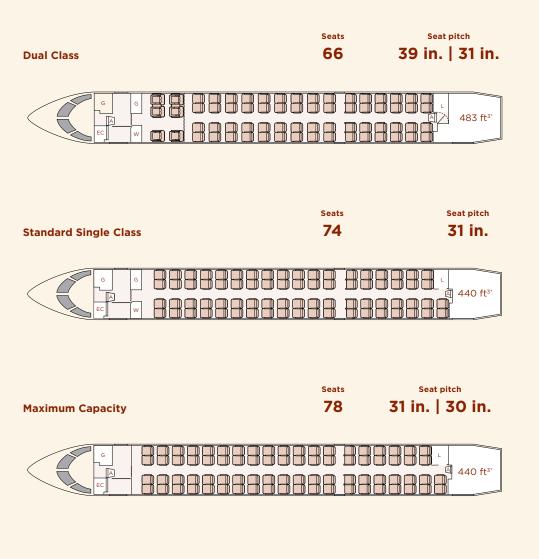




CRJ SERIES TECHNICAL SPECIFICATIONS

CRJ700 CONFIGURATIONS

CRJ700 CROSS-SECTIONS

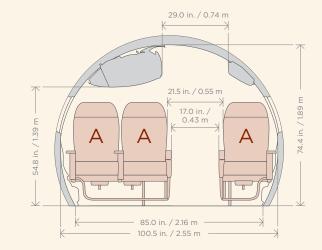


A Flight AttendantB Baggage/ Cargo AreaG Galley

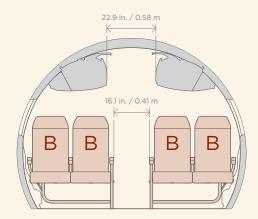
L LavatoryW WardrobeEC Entrance Compartment

* Combined forward and aft baggage compartment volume

Business Class







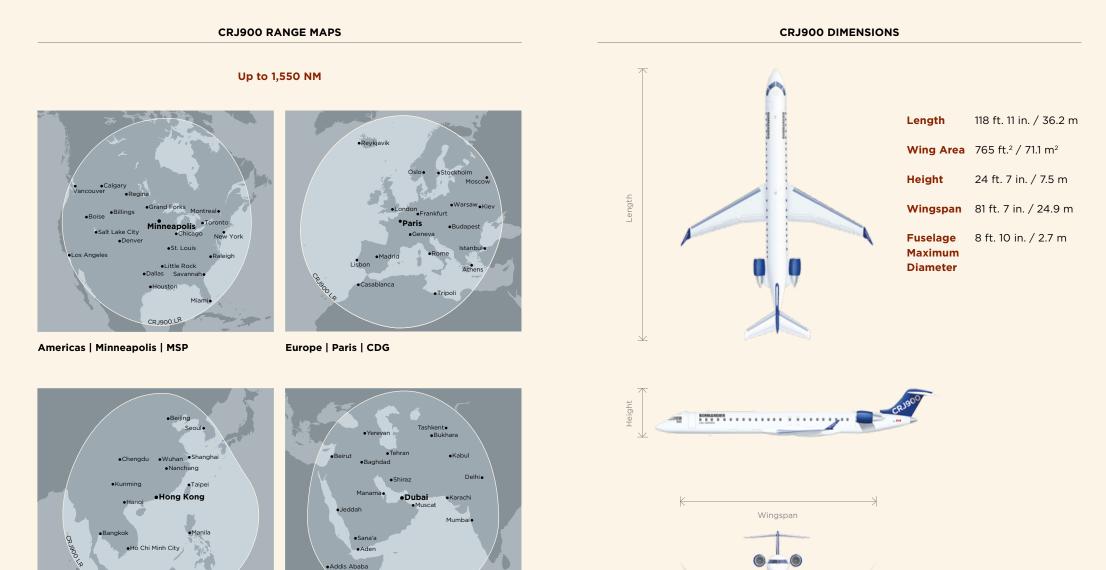
A Width 20.0 in. / 0.51 m
B Width 17.3 in. / 0.44 m

CRJ900						
GENERAL						
Passengers Capacity	Up to 90		Cargo Volume Weight	594 ft. ³ / 16.8 m ³ 6,075 lb. / 2,756 kg		
WEIGHT						
	BASE			MAX		
Maximum Takeoff Weight 80,500 lb. / 36,514 kg			Maximum Takeoff Weight 84,500 lb. / 38,330 kg			
Maximum Landing Weight 73,500 lb. / 33,340 kg			Maximum Landing Weight 75,100 lb. / 34,065 kg			
Maximum Zero Fuel Weight 70,000 lb. / 31,751 kg			Maximum Zero Fuel Weight 70,750 lb. / 32,092 kg			
Maximum Payload 21,840 lb. / 9,907 kg			Maximum Payload 22,590 lb. / 10,247 kg			
		PERFOR	MANCE			
BASE			MAX			
Takeoff Field Length (ISA, SL, MTOW) [†] 5,775 ft. / 1,760 m			Takeoff Field Length (ISA, SL, MTOW) ⁺ 6,360 ft. / 1,939 m			
Landing Fiel (ISA, SL, ML\ 5,260 ft. / 1,6	W) ^{††}		Landing Fig (ISA, SL, MI 5,355 ft. / 1	LW) ⁺⁺		
			Range (225 lb. / 10 1,550 NM 1,784 SM 2,871 km	D2 kg per pax.)		
† Normal Takeoff Tl						

ENG	INE					
Туре	APR Thrust					
2 GE CF34-8C5 turbofans	14,510 lbf. / 64.5 kN					
	Flat Rating					
	ISA + 15.0°C					
SPE	ED					
Maximum Cruise Speed	Normal Cruise Speed					
0.82 Mach	0.78 Mach					
470 kts	447 kts					
541 mph	515 mph					
871 km/h	829 km/h					
ADVANCED COC	KPIT FEATURES					
CAT IIIa with Head-up Guidance System (HGS)						
Space-Based Augmentation System with						
Wide Area Augmentation System / Localizer						
Performance with Vertical guidance (SBAS						
(WAAS) / LPV)						
Coupled Vertical Navigation (CVNAV)						
Required Navigation Performance						
Approach 0.3 (RNP APCH 0.3)						
Dual Electronic Flight Bags (EFB)						
Automatic Dependent Surveillance-						
Broadcast out (ADS-B out)						
Link 2000+ Controller – Pilot Datalink						
Communication (CPDLC)						
Some features are optional						

⁺⁺ With reduced Vref

CRJ SERIES TECHNICAL SPECIFICATIONS



Asia Pacific | Hong Kong | HKG

Singapore

Bru



Middle East | Dubai | DXB

14

K→→ Fuselage Maximum

Diameter

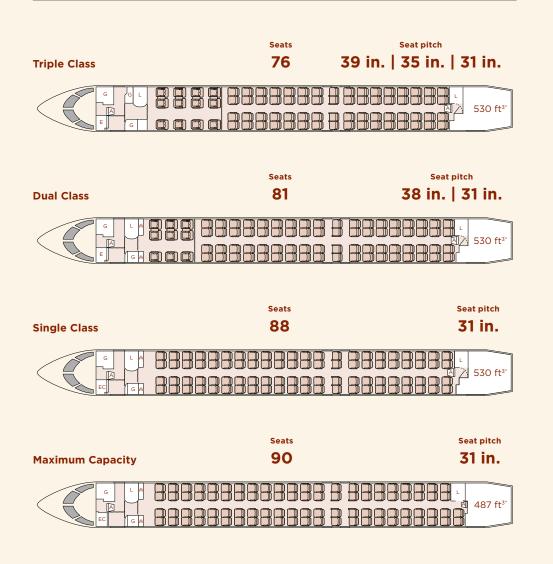
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CRJ SERIES TECHNICAL SPECIFICATIONS

CRJ900 CONFIGURATIONS

CRJ900 CROSS-SECTIONS

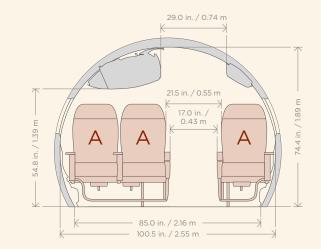


A Flight AttendantB Baggage/ Cargo AreaG Galley

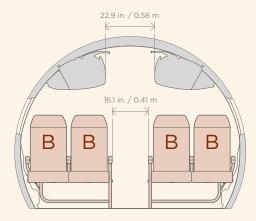
L LavatoryW WardrobeEC Entrance Compartment

* Combined forward and aft baggage compartment volume

Business Class







A Width 20.0 in. / 0.51 m
B Width 17.3 in. / 0.44 m

ume 683 ft. ³ / 19.4 m ³ ight 7,180 lb. / 3,257 kg MAX ximum Takeoff Weight 300 lb. / 41,640 kg ximum Landing Weight					
ximum Takeoff Weight 300 lb. / 41,640 kg ximum Landing Weight					
ximum Takeoff Weight 300 lb. / 41,640 kg ximum Landing Weight					
300 lb. / 41,640 kg ximum Landing Weight					
Maximum Landing Weight 81,500 lb. / 36,968 kg					
Maximum Zero Fuel Weight 77,500 lb. / 35,154 kg					
Maximum Payload 26,380 lb. / 11,966 kg					
PERFORMANCE					
MAX					
Reoff Field Length A, SL, MTOW) [†] 155 ft. / 2,120 m nding Field Length A, SL, MLW) 40 ft. / 1,750 m nge 15 lb. / 102 kg per pax.) 50 NM					

ENGI						
2 GE CF34-8C5A1 turbofans	14,510 lbf. / 64.5 kN					
	Flat Rating					
	ISA + 15.0°C					
SPEED						
Maximum Cruise Speed	Normal Cruise Speed					
0.82 Mach	0.78 Mach					
470 kts	447 kts					
541 mph	515 mph					
871 km/h	829 km/h					
ADVANCED COCI						
CAT IIIa with Head-up Guidance System (HGS)						
Space-Based Augmentation System with						
Wide Area Augmentation System / Localizer						
Performance with Vertical guidance (SBAS						
(WAAS) / LPV)						
Coupled Vertical Navigation (CVNAV)						
Required Navigation Performance Approach						
0.3 (RNP APCH 0.3)						
Dual Electronic Flight Bags (EFB)						
Automatic Dependent Surveillance-						
Broadcast out (ADS-B out)						
Link 2000+ Controller – Pilot Datalink						
Communication (CPDLC)						
Some features are optional						

CRJ SERIES TECHNICAL SPECIFICATIONS

CRJ1000 RANGE MAPS

Up to 1,650 NM

CRJ1000 DIMENSIONS



Americas | Minneapolis | MSP

Europe | Paris | CDG

ŝ

Reykjavik

Casablanca

Osloe

Paris

Geneva

Rolfact

Stockholm

enhagen Warsa

•Budapes

Tripoli

Instanbul

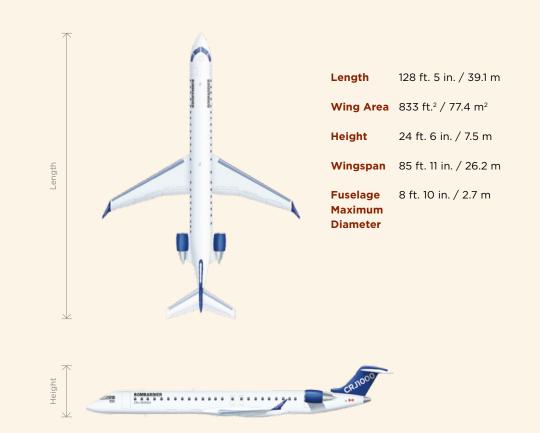
Moscov



Asia Pacific | Hong Kong | HKG



Middle East | Dubai | DXB

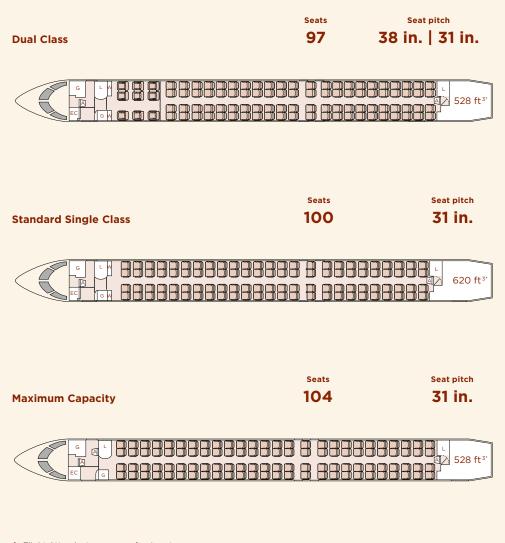




CRJ SERIES TECHNICAL SPECIFICATIONS

CRJ1000 CONFIGURATIONS

CRJ1000 CROSS-SECTIONS



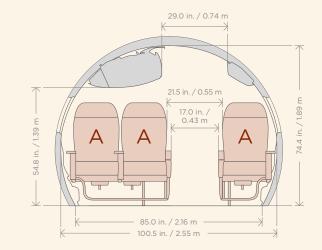
A Flight AttendantB Baggage/ Cargo AreaG Galley

L LavatoryW WardrobeEC Entrance Compartment

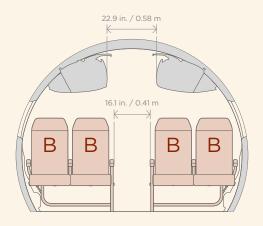
* Combined forward and aft baggage compartment volume

A Width 20.0 in. / 0.51 m
B Width 17.3 in. / 0.44 m













CRJ SERIES FLIGHTADVANTAGE

THE BOMBARDIER FLIGHTADVANTAGE

Our goal is to give you the advantage over your competition. With The Bombardier FlightAdvantage, you'll work alongside the team that knows your aircraft best. You'll benefit from our expertise, experience and passion. It's world-class support, worldwide.

THE BOMBARDIER FLIGHTADVANTAGE

Supporting more than 2,700 aircraft that carry more than 200 million passengers annually is not a responsibility we take lightly.

That's why our Customer Services team has been assembled from the outside in, built with a customerfirst mentality that is focused on providing you with an advantage over your competitors.

Our purpose is to demonstrate the unparalleled value of our offerings and the advantages of trusting in us to get the job done. Our promise is to utilize our world-class experience, skills and support to provide a customer-first experience every day. Our aim is to offer services so trustworthy, professional and familiar that we become your #1 choice, every time.

Our comprehensive service offerings include:

- 24/7 worldwide support
- Dedicated online customer service portals
- Customer Response Centres
- 10 regional offices for localized support
- 11 parts locations
- 3 Bombardier Service Centres and 8 Authorized Service Facilities (ASF)
- 16 training locations and 28 flight simulators
- Optimized aircraft performance programs
- Rigorous maintenance operations programs
- Cost-per-flight-hour protection

OUR BUSINESS STREAMS





Our support extends across borders and time zones, giving you 24/7 access to specialists based at our Customer Response Centres in Toronto and Mirabel. Our Regional Support and Technical Services teams provide complimentary care with options built around your needs. Our specialized services also ensure the efficient introduction of new aircraft to your fleet.



MAINTENANCE

Wherever your aircraft fly, our global maintenance network delivers quality non-stop care, both at our wholly owned Service Centres and dedicated Authorized Service Facilities around the world. At these strategically located sites, our experts provide you with maintenance repair and overhaul services that are geared towards getting your aircraft back in the air.



MATERIAL

We know it's vital to get the parts you need when you need them. Our support means fast, reliable, costeffective delivery of essential aircraft parts. Our global network is made up of 12 parts facilities with a strategically placed inventory that allows us to ship parts 24/7. Our Component Programs offer cost-effective parts, solutions and cost-per-flight-hour protection tailored to meet the demands of your operations.



TRAINING

Our team is committed to providing you with world-class training to support our global fleet of commercial aircraft. Through our Bombardier Aircraft Training (BAT) centre and numerous Authorized Training Providers (ATPs), we offer global, specialized and tailored training. We deliver an incomparable Entry-Into-Service (EIS) experience, while also providing longterm, life-cycle training for the life of your aircraft. Bombardier, FlightAdvantage, CRJ Series, CRJ700, CRJ900 and CRJ1000 are trademarks of Bombardier Inc. or its subsidiaries.

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Ingenuity in Flight.

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